



**Electricity Facts Label (EFL)**

Pulse Power

**Pulse Free Energy Nights Texas New Mexico Power**

Date: **05/30/2024**

|                               |   |  |              |              |
|-------------------------------|---|--|--------------|--------------|
| Electricity Price             | Average Monthly Use   | 500 kWh  | 1000 kWh     | 2000 kWh     |
|                               | Average Price per kWh   | <b>19.1¢</b>   | <b>17.8¢</b> | <b>17.1¢</b> |
|                               | The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle.  |  |              |              |
|                               | Base Charge   | <b>\$4.95 per billing cycle</b>  |              |              |
|                               | Delivery Charges <b>Texas New Mexico Power</b>  | <b>5.0383¢ per kWh</b>   |              |              |
|                               | Delivery Charges <b>Texas New Mexico Power</b>  | <b>\$7.85 per billing cycle</b>  |              |              |
|                               | Energy Charge   | <b>19.1¢ per kWh</b>   |              |              |
|                               | Free Hours Energy Charge*   | <b>0¢ per kWh</b>  |              |              |
|                               | <p>Your average price per kWh is determined by using the predetermined formula and an average usage profile for this TDU with <b>40%</b> of electricity usage only occurring during the * Free Hours as defined below.</p> <p style="text-align: center;"><b>Fixed Energy Rate:</b> From <b>6:01 AM CDT</b> through <b>7:59 PM CDT</b><br/> <b>*Free Hours:</b> From <b>8:00 PM CDT</b> through <b>6:00 AM CDT</b></p> <p>Price per kWh = [TDU Delivery Charges per Month + (Monthly billed kWh Usage x (Energy Rate + TDU Delivery Charges per kWh)) - (Energy Rate x applicable Free Charging kWh Usage)]/Monthly Billed kWh Usage.</p> |  |              |              |
| Other Key Terms and questions | See Terms of Service for a full listing of fees, deposit policy, and other terms.   |  |              |              |
| Disclosure Chart              | <b>Type of Product:</b>   | <b>Fixed</b>   |              |              |
|                               | <b>Contract Term:</b>   | <b>12 months</b>   |              |              |
|                               | <b>Do I have a termination fee, or any fees associated with terminating service?</b>  | Pulse Power will assess a \$20 early termination fee per month remaining for termination of service prior to the end of the contract term. |              |              |
|                               | <b>Can my price change during contract period?</b>  | Yes  |              |              |

|                  |  |   |
|------------------|--|---|
| Disclosure Chart | <b>If my price can change, how will it change and by how much?</b> | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
|                  | <b>What other fees may I be charged?</b>                           | Please see the "Non-Recurring Fees" section of the Terms of Service. These fees are not included in the recurring charges.  |
|                  | <b>Is this a pre-pay or pay in advance product?</b>                | No  |
|                  | <b>Does Pulse Power purchase excess distributed renewable</b>      | No  |
|                  | <b>Renewable Content</b>   | This product is <b>21.4%</b> renewable  |
|                  | <b>The statewide average for renewable content is:</b>             | 33.3%   |

|      |                          |  |
|------|--------------------------|--|
| Info | <b>Internet Address:</b> | <a href="http://www.pulsepowertexas.com">www.pulsepowertexas.com</a>                         |
|      | <b>Email Address:</b>    | <a href="mailto:customercare@pulsepowertexas.com">customercare@pulsepowertexas.com</a>       |
|      | <b>Customer Care:</b>    | (833) 785-7797   |
|      | <b>Mailing Address:</b>  | 909 Fannin St, Suite 3500 Houston TX, 77010  |
|      | <b>Operating Hours:</b>  | Monday - Friday<br>8:00 AM to 7:00 PM (Central Time)<br>Closed Saturday-Sunday and holidays. |
|      | <b>EFL Version:</b>      | EFL_TNMP_CYPRESS23PP_EPLANS_12_RES<br>TOU NIGHT NG_1/4/2024_1_PLS_ENGLISH                    |